

# WEBSITE PRIVACY POLICY

## INTRODUCTION

The Union City Energy Authority ("UCEA") respects your privacy and is committed to protecting it through our compliance with this Website Privacy Policy ("Policy").

This Policy describes the types of information we may collect from you or that you may provide when you visit the website at [www.UnionCityEnergy.com](http://www.UnionCityEnergy.com) (our "**Website**") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This Policy applies to information we collect:

- On this Website;
- In email, text, and/or any other electronic messages between you and this Website;
- Through any mobile and desktop applications you download from this Website, which provide dedicated non-browser-based interaction between you and this Website; or
- When you interact with any advertising and applications on third-party websites and services, if those applications or advertising include links to this Website.

It does **not** apply to information collected by:

- UCEA offline or through any other means, including on websites operated by any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from or on the Website.

Please read this Policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this Policy. This Policy may change from time to time and your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the Policy periodically for updates.

## INFORMATION COLLECTED AUTOMATICALLY

We automatically collect the following:

1. Your Internet protocol (IP) address and domain name;
2. The type of browser and operating system you use to access the UCEA website and any domain names that point to sites therein;
3. The date and time you visited this site;
4. The Web pages or services you accessed while at the UCEA website and any domain names that point to sites therein; and
5. The website you visited before coming to the UCEA website and any domain names that point to sites therein.

We automatically collect this information and use it to improve the content of our Website and to help us understand how people are using our website so that we may continually improve its usefulness and user experience. Portions of the Website may use cookies to improve visitor experience. Cookies are pieces of information generated by a Web server and stored on a visitor's computer. Cookies make use of user-specific information transmitted by the Web server onto the user's computer for future access.

## **INFORMATION YOU PROVIDE**

Information collected when you fill out any forms on our Website, participate in any survey or provide other feedback, send an e-mail, request information, or perform some other transaction online will be used solely for the stated purpose. This purpose may be to respond to you, to address issues you may identify, to improve our Website, or to forward the information you provide to an internal UCEA department for appropriate action. Survey information may be used to improve services and better gauge customer sentiment on issues ranging from services to Website design. To the greatest extent permitted by law, information is will be shared internally and only with approved vendors on a need to know basis.

UCEA has taken measures to safeguard the integrity of customer provided information in order to prevent unauthorized access. These measures are designed to prevent corruption of data, block unauthorized access and provide reasonable protection of private information in our possession. This should not be construed as a warranty of the security of information provided via the UCEA Website and/or any domain names that point to sites therein.

## **USE OF INFORMATION**

Except as expressly provided in this Policy, we do not share Personal Information (defined as your address, email address, phone number, fax number, IP address, social security number, billing or payment information, account number, password or any other information that might identify you personally) with other organizations for their commercial or marketing purposes, nor will we intentionally disclose your Personal Information to third parties. We do, however, reserve the right to disclose Personal Information:

1. When authorized by you or when necessary to provide a service you have requested;
2. To communicate with you about issues related to your account or any request for service;
3. When necessary to comply with an order of a court or governmental agency, when requested by a regulatory authority, as necessary to respond to requests made under the Tennessee Public Records Act that are not otherwise subject to an exception, as otherwise required by law, or when requested in writing by law enforcement;
4. To investigate and address system problems and to protect the security of the Website;  
or
5. To a purchaser in connection with the sale, assignment, or other transfer of all or part of our business or company.

## **LINKED SITES**

This website contains links to other sites external to the UCEA site. Please be aware that the Internet sites available through these links, and the materials that you may find there, are not under UCEA's control. UCEA cannot and does not make any representation about these sites or the materials and/or information available there. The fact that UCEA has made these links available is not an endorsement or recommendation by UCEA of any of these sites or any materials found there. UCEA is providing these links only as a convenience to you.

The UCEA is NOT responsible for the privacy practices of those sites when linked to them through the UCEA site. Linked sites may send their own cookies to users, collect data, or solicit personal information. Visitors should read the privacy policies or privacy statements of those sites where they collect personally identifiable information. This disclaimer pertains only to the website(s) under UCEA's sole control.

## **CONSENT**

By using this site, you signify your consent to this Policy. If you do not agree to this Policy, please do not use this site.

## **UPDATES AND REVISIONS**

UCEA reserves the right, in its sole discretion, to update, change, modify, add or remove portions of this Policy from time to time. Changes to our disclaimer will be promptly disclosed here so that you can be fully informed about the privacy protections we provide.

## **CONTACT INFORMATION**

To ask questions or comment about this privacy policy and our privacy practices, contact us at: 731-885-9212

## UNION CITY ENERGY AUTHORITY DMCA POLICY

Union City Energy Authority (“UCEA”) complies with the Millennium Copyright Act (“DMCA”). Accordingly, this policy describes how copyright owners may communicate information about alleged infringements to UCEA, and how UCEA informs its users about such alleged infringements. Users may not store any material or content on, or access, share, or disseminate any material or content over, any of UCEA’s product or service offerings that in any manner that infringes third party intellectual property rights, including U.S. copyright rights. Users may receive notices or alerts if their UCEA account is identified by a copyright owner as having been used in connection with acts of alleged copyright infringement.

UCEA maintains a policy to terminate a user’s account, in appropriate circumstances, if the user is a repeat infringer of third-party copyright rights under UCEA’s repeat infringer policy. UCEA’s policy includes graduated or escalated alerts of alleged infringements, required action by users for certain alerts, suspension of a UCEA product or service offering, the application of other interim measures determined in UCEA’s sole discretion, and, in appropriate circumstances, termination of the offering and/or other services provided by UCEA. UCEA also reserves the right to terminate its offerings at any time with or without notice for any affected user who UCEA, in its sole discretion, believes is infringing any copyright or other intellectual property rights.

If you own a copyrighted work and believe that your rights under U.S. copyright law have been infringed by any material on UCEA’s offerings, please send UCEA’s authorized agent a notification of the claimed infringement. When UCEA receives a notice of claimed infringement that satisfies the DMCA’s requirements, UCEA will respond expeditiously to either directly or indirectly (i) remove the allegedly infringing work(s) residing on UCEA’s offerings or (ii) disable access to the work(s) residing on UCEA’s offerings, if applicable. UCEA will also notify the affected user when UCEA takes any of these actions. Copyright owners should know that in some cases users of UCEA offerings may be unregistered and anonymous, such as visitors to a website. In those cases, UCEA’s ability to process and act on a DMCA notification may be limited or unavailable.

Notices and counter-notices related to claimed copyright infringements should be directed to:

Contact: Copyright Manager  
Union City Energy Authority  
P.O. Box 369  
Union City, TN 38281  
[Copyright@UnionCityEnergy.com](mailto:Copyright@UnionCityEnergy.com)

Copyright owners may use their own notification of claimed infringement form that satisfies the requirements of Section 512(c)(3) of the U.S. Copyright Act.

If a user receives a DMCA notification of alleged infringement and believes in good faith that the allegedly infringing works have been removed or blocked by mistake or misidentification, then that user may send UCEA a counter notification. When UCEA receives a counter notification that satisfies the requirements of the DMCA, UCEA will provide a copy of it to the person who sent the original infringement notification and will follow the DMCA’s procedures with respect to counter notifications. In all events, all users expressly agree that UCEA will not be a party to any disputes or lawsuits regarding alleged copyright infringement.

Users may file counter notifications with UCEA’s designated agent using the contact information shown above. All counter notifications must satisfy the requirements of Section 512(g)(3) of the U.S. Copyright Act.

**Updated October 3, 2024**